

Advice Worker Monthly Report: In-centre appointments, May 2021

Appointments offered: 91

Appointments attended: 72

Summary

- **Housing referrals and housing advice: 26**
- **Housing placements: 5**
- **Night-shelter placements: 2**
- **Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc.): 7**
- **Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 24**
- **Welfare benefit advice: 11**
- **Immigration advice: 8**
- **Legal advice: 3**
- **Bank account opening :2**
- **Employment: 3**
- **Help to get identity documents: 4**
- **Outreach referrals: 2**
- **Debt: 4**
- **Other: 7**