

## **Short Case Study – June 2021**

### **Old faces and new at the advice service this month.**

We met returning client, Ibrahim, who we had helped previously with housing difficulties. Ibrahim had been visiting relatives abroad and had become stranded due to the pandemic. While he was stuck abroad, his benefits had stopped and he had been unable to keep up the rent on his flat, and so had no home to return to when he eventually made his way back. Luckily, we were able to negotiate with Ibrahim's landlord to house him in one of their other properties, and he was able to move in very quickly. Ibrahim has recently also started volunteering with us as an expression of his gratitude, and we are glad of his help.

We were also very happy to be able to quickly assist first time client Michael, a young refugee who has just received his leave to remain and was sofa surfing. Michael was very anxious about becoming street homeless. However, we were able to find him a room in a shared housing project within a week and he is currently settling in.