

Advice Worker Monthly Report: In-centre appointments, June 2021

Appointments offered: 71

Appointments attended: 60

Summary

- Housing referrals and housing advice: 30
- Housing placements: 7
- Night-shelter placements: 2
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc.): 3
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 16
- Welfare benefit advice: 11
- Immigration advice: 5
- Legal advice: 1
- Bank account opening: 1
- Customer rights advice: 2
- Employment: 1
- Help to get identity documents: 6
- Outreach referrals: 3
- Debt: 4
- Other: 9