

## Short case study – July 2021

This month I was very glad to hear that our client Leon has finally managed to secure temporary accommodation. Leon's initial situation was very complex – a change in his personal circumstances had affected his immigration status and he had become homeless.

His most pressing need when I met him was for storage for his things. He had become homeless very suddenly and had belongings in his former flat that he did not want to lose. We arranged for a charity which provides temporary storage for homeless people to store his things.

I then took advice from a specialist immigration advisor who was able to give us some possible options. I also emailed his GP to see if a case could be made for him to be accommodated on the basis of his medical problems. Leon has since been able to submit a fresh application to resolve his immigration problems and now is receiving benefits. I am glad that such an initially daunting case seems to be working out, which proves to me the benefits of trial and error and exploring different possibilities in our case work.

I was also glad to be able to refer one of our long-term clients into a night shelter. Our client Pepe has had problems with alcohol for a long time, which has made sustaining a shelter difficult, and has meant that he has been sleeping rough for a while. However, he is now in the shelter and keeping his drinking to a minimum. He has also been managing to do some paid work, so we are hopeful for his future.