

Advice Worker Monthly Report: In-centre appointments, Aug 2021

Appointments offered: 74

Appointments attended: 65

Summary

- Housing referrals and housing advice: 22
- Housing placements: 5
- Night-shelter placements: 2
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc.): 6
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 11
- Welfare benefit advice: 10
- Immigration advice: 4
- Legal advice: 4
- Bank account opening: 1
- Customer rights advice: 0
- Employment: 2
- Help to get identity documents: 3
- Outreach referrals: 2
- Debt: 6
- Other: 14