

## **Advice Worker Monthly Report: In-centre appointments, Sept 2021**

**Appointments offered: 86**

**Appointments attended: 75**

### **Summary**

- Housing referrals and housing advice: 25
- Housing placements: 2
- Night-shelter placements: 1
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc.) 7
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 13
- Welfare benefit advice: 17
- Immigration advice: 5
- Legal advice: 5
- Employment: 4
- Help to get identity documents: 10
- Outreach referrals: 2
- Debt: 3
- Other: 11