

## **Advice Worker Monthly Report: In-centre appointments, Oct 2021**

**Appointments offered: 69**

**Appointments attended: 51**

### **Summary**

- Housing referrals and housing advice: 28
- Housing placements: 3
- Night-shelter placements: 4
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc.): 5
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 10
- Welfare benefit advice: 13
- Immigration advice: 7
- Legal advice: 5
- Employment: 1
- Help to get identity documents: 2
- Debt: 2
- Other: 6