

Advice Worker Monthly Report: In-centre appointments, Nov 21

Appointments offered: 84

Appointments attended: 63

Summary

- Housing referrals and housing advice: 25
- Housing placements: 8
- Night-shelter placements: 7
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc): 7
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 15
- Welfare benefit advice: 18
- Immigration advice: 3
- Legal advice: 2
- Employment: 1
- Help to get identity documents: 3
- Outreach referrals: 2
- Debt: 3
- Other: 6