

Advice Worker Monthly Report: In-centre appointments, December 21

Appointments offered: 67

Appointments attended: 51

Summary

- Housing referrals and housing advice: 21
- Housing placements: 1
- Night-shelter placements: 0
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc.): 7
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 9
- Welfare benefit advice: 10
- Immigration advice: 6
- Legal advice: 1
- Employment: 1
- Help to get identity documents: 1
- Outreach referrals: 3
- Debt: 4
- Other: 7