

Advice Worker Monthly Report: In-centre appointments - Jan 22

Appointments offered: 86

Appointments attended: 59

Summary

- Housing referrals and housing advice: 21
- Housing placements: 2
- Night-shelter placements: 1
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc.) 11
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 16
- Welfare benefit advice: 14
- Immigration advice: 9
- Legal advice: 2
- Bank account opening: 1
- Customer rights advice: 4
- Employment: 2
- Help to get identity documents: 3
- Outreach referrals: 5
- Debt: 6
- Other: 6