

Advice Worker Monthly Report: In-centre appointments – Feb 2022

Appointments offered: 75

Appointments attended: 52

Summary:

- Housing referrals and housing advice: 17
- Housing placements: 4
- Night-shelter placements: 1
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc): 5
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals: 6
- Welfare benefit advice: 14
- Immigration advice: 5
- Legal advice: 2
- Bank account opening: 2
- Customer rights advice: 1
- Employment: 2
- Help to get identity documents: 4
- Outreach referrals: 0
- Debt: 7
- Other: 4