

## **Advice Worker Monthly Report: In-centre appointments – April 22**

**Appointments offered: 82**

**Appointments attended: 67**

### **Summary:**

- Housing referrals and housing advice: 19
- Welfare benefit advice:19
- Debt Advice: 10
- Income maximisation including grants, freedom passes, DHP applications and foodbank referrals:9
- Other: 8
- Housing interventions (liaising with Landlords re suitability, rent reduction, rent payments, disrepair etc): 7
- Help to get identity documents:6
- Immigration advice: 5
- Outreach referrals: 4
- Employment: 3
- Housing placements: 2
- Legal advice: 1
- Customer rights advice: 1