

Short Case Study –August 22

Our client Hussein was a bit panicked this month at getting a council tax bill, as up until now he had been exempt from paying the Council Tax on medical grounds. We were able to contact the council, and rectify the mistake, which he was greatly reassured about. We have also been assisting various clients from an unnamed London borough with their council tax issues, as the borough has recently issued reminders to all residents with outstanding debt. This has involved writing a lot of letters, as the local authority council tax department in question does not use email!