

December 2022

This month we were contacted by an old client, Emily, who we had helped to get temporary accommodation and get onto the social housing register. Emily is disabled and was offered a permanent property which had internal steps, which she could not manage without a lot of pain and difficulty. She signed the tenancy agreement as she felt under pressure and did not want to become intentionally homeless. However, she then realized she would not be able to live in the house with the steps going up to the bathroom, which is when she contacted us, in a bit of a panic. After a lot of emails and fraught calls to solicitors, the council cancelled the tenancy and Emily is now back in her temporary accommodation, waiting to be offered disabled friendly permanent accommodation.